# Jeffrey Zou

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## EXPERIENCE

### Citi

Technology Analyst

Jersey City, NJ June 2019 - Dec. 2021

New York, NY

Oct. - Dec. 2018

- Collaborated with multiple internal and external engineering teams to design and implement a dashboard for bankers, streamlining the mandatory Know Your Customer review of key client risk information
- Implemented a process that tracks the quality of communication between the operations and business teams by developing a feature to upload email and creating a worker service to process it into a secure central storage
- Improved the maintainability of a critical database in the enterprise Futures execution platform by redesigning 3 client reports to use a Java Spring service pulling data from Elasticsearch
- Worked with teammates and business globally throughout the development cycle

## Citi

Summer Technology Analyst

- June Aug. 2018
- Built a dashboard for application tracking and management with a React front-end and Node is back-end
- Worked closely with the stakeholder to gather requirements and improve the design throughout the project
- Held a daily scrum with teammates to discuss progress on deliverables and to resolve blockers
- Wrote unit tests for each React component and function using Jest and Enzyme throughout development

## EDUCATION

## **Stony Brook University**

Stony Brook, NY Bachelor of Science in Computer Science; GPA: 3.74 Aug. 2016 - May 2019 Courses: Cloud Computing, Software Engineering, Data Structures, Algorithms, Computer Security Fundamentals, Principles of Database Systems

## Projects

**StackOverflow** - React, Node. *is*, Express, MongoDB, Elasticsearch, Cassandra, RabbitMQ Mar. – May 2019

- Implemented a Stack Overflow platform that can handle 200,000 concurrent requests and 1000 users
- Created a back-end service, using the Express framework, that communicates with multiple database servers
- Load balanced millions of requests across many servers using NGINX and scaled up services to ensure high availability
- Eliminated bottlenecks in processing using RabbitMQ servers to queue requests

InLinked - Angular, Node.js, Express, Knex, MySQL

- Implemented an attractive and powerful UI using the Angular and Bootstrap frameworks
- Developed a REST API that is secured with JWT authentication and connects with a MySQL database
- Structured database with relationships and constraints between job and user entities

## TECHNICAL SKILLS

Front-end: HTML, CSS, Typescript/Javascript, Angular, React **Back-end**: Java (Spring), C# (.NET Core), Node.js, Python Data: SQL Server, MongoDB, ELK Stack